NAPA AUTOPRO
NAPA "PEACE OF MIND" NATIONWIDE LIMITED WARRANTY 36 months / 60,000 km

WHO MAKES THIS LIMITED WARRANTY

This limited warranty is extended only to you, the original purchaser and not to anyone who may purchase your vehicle from you during the term of the warranty. This limited warranty is made by the Independent Repair Facility ("NAPA Dealer") who is so named on the original repair order and who performed the service/repairs on your vehicle. This warranty will be honoured by any NAPA AUTOPRO or NAPA AUTOCARE Dealer ("NAPA Dealer") participating in this program or any other authorized repair facility anywhere in Canada or the United States. This warranty is not a warranty offered by National Automotive Parts Association (NAPA), UAP Inc. (UAP), its employees, jobbers or member companies.

WHAT IS COVERED BY THE WARRANTY

A. Air Conditioning, heating and climate control systems
B. Brake system (Note that brake pulsation can be caused by a variety of issues and unless resultant from a new caliper defect, is typically not a pad or rotor defect)
C. Clutches – clutch component or assembly repair and replacement
D. Engine cooling systems
E. Engine performance, drivability services and repairs
F. Electronic engine management system and other onboard computer systems, (engine, body, brake and suspension computers), cruise control systems
G. Emission control system
H. Starting and Charging systems
I. Battery and Hybrid drive battery replacements
J. Electrical systems
K. Exhaust system
L. Ignition system
M. Fuel systems
N. Steering/suspension systems, wheel bearings, CV joints/U-joints, Half-shafts and drive shafts
O. Transaxles (differential assembly and components; i.e. gears, bearings, shafts and seals)
P. Other minor repairs

The NAPA Dealer warrants that the above repairs and services performed at their location will be free from defects in materials and workmanship for 36 months or 60,000 kilometres of use, whichever comes first, measured from the date of the first repair and the odometer reading shown on the original repair order. **This warranty is conditional on the vehicle being subjected only to normal use and receiving reasonable and necessary maintenance during the warranty period.** Warranty repair costs shall in no case exceed the costs of the original related repair or service. If there is a defect in either materials or workmanship within the warranty period, the NAPA Dealer shall have the option to either perform remedial service work at no charge to you, replace the defective warranted part(s) without charge to you or refund to you the entire charge for the warranted repairs, minus any previous refunds or credits.

WHERE YOU CAN OBTAIN WARRANTY SERVICE

If you are less than 40 kilometres away from the original NAPA Dealer location, you must return your vehicle to the NAPA Dealer location where the warranted service was performed and present your copy of the repair order to the NAPA Dealer. If your vehicle is inoperable, and you are more than 40 kilometres away from the original facility, you may be eligible for certain towing and/or rental car benefits as determined by the NAPA Warranty centre**. If you are not aware of participating NAPA Dealer locations in your area, then you must call the NAPA Warranty centre at 1-866-GET-NAPA (1-866-438-6272)** between the hours 8:00 am to 8:00 pm Monday through Friday (Eastern Time) and 8:00 am to 5:00 pm Saturday (Eastern Time), excluding holidays. The NAPA Warranty Centre will direct you to the nearest participating NAPA Dealer location. If there are no participating NAPA Dealer locations in your area, the NAPA Warranty centre will direct you to a non-NAPA Dealer location.

WHAT YOU MUST DO TO OBTAIN WARRANTY SERVICE

You must keep a copy of the original repair order and present it when seeking service under this warranty. If warranty work is performed, you must temporarily surrender possession of this repair order.
If there are no participating NAPA Dealer locations in your area, you must obtain authorization from the NAPA Warranty centre prior to any warranty repair work by calling 1-866-GET-NAPA (1-866-438-6272). If the non-participating repair facility ("Facility") location will not accept payment from the NAPA Warranty centre, you must pay for the warranty service and submit a legible copy of your original repair order and warranty service repair order to the NAPA Warranty centre for consideration for reimbursement under this warranty.

WHAT IS NOT COVERED BY THIS WARRANTY

You must pay for any non-warranty service you order to be performed at the same time as the warranty service. **If any customer declines necessary services or repairs when these services or repairs were recommended in writing by the servicing Facility and are deemed necessary by the manufacturer in the proper completion of the original work undertaken, no warranty shall apply.** This warranty will not apply to your repaired vehicle if it has been damaged by abnormal use, misuse, neglect, accident, alteration or "tampering with" (by other than the NAPA Dealer or Facility or NAPA Dealer and/or Facility Employees). **This Warranty does not cover replacement or repairs due to normal wear and tear or lack of proper maintenance.** The NAPA Dealer and Facility's employees and/or agents do not have authority to modify the terms of this warranty nor to make any promises in addition to those contained in this warranty. **This warranty does not in any way include INCIDENTAL OR CONSEQUENTIAL DAMAGES** (additional expenses which you may incur as the result of a faulty repair or service). This warranty gives you specific rights, and you may also have other rights, which vary from province to province.

This warranty does not cover repair(s) or replacement(s) except as listed in the section, "What is Covered by this Warranty," even though the NAPA Dealer or Facility may offer other services. Specifically excluded are any repairs involving used or salvaged parts, customer supplied parts and/or replacement or removal of internally lubricated parts and other such repairs as listed below. Automotive repairs excluded from the Limited Nationwide Warranty include but are not limited to:

I ENGINE (excluding external engine seals and gaskets)
A. Any internal repairs or replacement of internal components or replacement of engine assembly including cylinder heads.

II TRANSMISSION, TRANSAXLES, DIFFERENTIALS (excluding external seals and gaskets)
Any internal repair or component replacement

III AUTO BODY, PAINT, TRAILER OR MOULDING REPAIR
A. Any repair or materials related to auto body repair work
B. Glass related repairs
C. Trailering related repairs

IV REPAIRS PERFORMED ON COMMERCIAL USE VEHICLES with a load carrying capacity greater than 1.5 ton or a GVWR over 19,500 lbs. are excluded

V OFF-ROAD, (Construction, Mining, Agriculture) RACING and RECREATIONAL VEHICLES

VI TIRES

VII PREVENTIVE MAINTENANCE SERVICES (excluding belt and hose replacement)
A. Oil changes, fluid changes and flushes, wiper blades, filters

The Warranty Administrator can advise you of eligibility by calling the number listed below.

NAPA "Peace of Mind" Warranty Headquarters
PO BOX 21166 RPO MEADOWVALE, MISSISSAUGA, ONTARIO L5N 6A2
info@napacanada.com
1-866-GET-NAPA (1-866-438-6272)

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